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Revision History

This document was printed on January 17, 2016.

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<thead>
<tr>
<th>Date</th>
<th>Rev</th>
<th>Comments/Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2015</td>
<td>1.0</td>
<td>First Release</td>
</tr>
</tbody>
</table>
About this Manual

This User Manual describes Mellanox Technologies ConnectX®-3 Pro 10 Gigabit Ethernet Single and Dual SFP+ Port PCI Express x8 network interface cards. It provides details as to the interfaces of the board, specifications, required software and firmware for operating the board, and relevant documentation.

Intended Audience

This manual is intended for the installer and user of these cards.

The manual assumes basic familiarity with Ethernet networks and architecture specifications.

Related Documentation

Table 2 - Documents List

<table>
<thead>
<tr>
<th>Document Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MLNX_EN for Linux README Driver Kit for Mellanox Adapter Cards with 10GigE Support Document no. 2950</td>
<td>This document provides information on the MLNX_EN Linux driver and instructions for installing the driver on Mellanox ConnectX adapter cards supporting 10Gb/s Ethernet.</td>
</tr>
<tr>
<td>IEEE Std 802.3 Specification</td>
<td>This is the IEEE Ethernet specification <a href="http://standards.ieee.org/getieee802">http://standards.ieee.org/getieee802</a></td>
</tr>
<tr>
<td>PCI Express 3.0 Specifications</td>
<td>Industry Standard PCI Express 3.0 Base and Card Electromechanical Specifications</td>
</tr>
</tbody>
</table>
Online Resources

- Mellanox Technologies web pages: http://www.mellanox.com
- Mellanox Technologies Firmware download web page:
  http://www.mellanox.com => Support => Download Center

Document Conventions

When discussing memory sizes, MB and MBytes are used in this document to mean size in megabytes. The use of Mb or Mbits (small b) indicates size in mega bits.

Technical Support

Customers who purchased Mellanox products directly from Mellanox are invited to contact us through the following methods.

- URL: http://www.mellanox.com => Support
- E-mail: support@mellanox.com
- Tel: +1.408.916.0055

Customers who purchased Mellanox M-1 Global Support Services, please see your contract for details regarding Technical Support.

Customers who purchased Mellanox products through a Mellanox approved reseller should first seek assistance through their reseller.

Firmware and Software Updates

The Mellanox support downloader contains software, firmware and knowledge database information for Mellanox products. Access the data base from the Mellanox Support web page,

http://www.mellanox.com => Support

or use the following link to go directly to the Mellanox Support Download Assistant page,

http://www.mellanox.com/supportdownloader/.
1 Introduction

This is the User Guide for Mellanox Technologies Ethernet network interface cards based on the ConnectX®-3 Pro EN integrated circuit device for Open Compute Project (OCP). These cards' connectivity provide the highest performing and most flexible interconnect solution for PCI Express Gen3 servers used in Enterprise Data Centers, High-Performance Computing, and Embedded environments.

This chapter covers the following topics:

- Section 1.1, “Product Overview,” on page 10
- Section 1.2, “Features and Benefits,” on page 11
- Section 1.4, “Connectivity,” on page 12

1.1 Product Overview

The following tables provide the ordering part number, port speed, number of ports, and PCI Express speed.

Table 4 - Single and Dual-port 10 Gigabit Ethernet Network Interface Cards

<table>
<thead>
<tr>
<th>Ordering Part Number (OPN)</th>
<th>MCX341A-XCPN, MCX341A-XCQN</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>MCX342A-XCPN, MCX342A-XCQN</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Data Transmission Rate</th>
<th>10GigE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCX341A-XCPN: single-port SFP+</td>
<td></td>
</tr>
<tr>
<td>MCX342A-XCPN: dual-port SFP+</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of ports</th>
<th>MCX341A-XCPN: single-port SFP+ with IPMI and NC-SI support</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCX342A-XCQN: dual-port SFP+ with IPMI and NC-SI support</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PCIe SERDES Speed</th>
<th>PCIe 3.0 x8 8GT/s</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>RoHS</th>
<th>R6</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Adapter IC Part Number</th>
<th>MT27524A0-FCCR-BE</th>
</tr>
</thead>
</table>
## 1.2 Features and Benefits

<table>
<thead>
<tr>
<th>Table 5 - Features</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PCI Express (PCIe)</strong></td>
</tr>
<tr>
<td><strong>10 Gigabit Ethernet</strong></td>
</tr>
<tr>
<td><strong>Memory</strong></td>
</tr>
<tr>
<td><strong>RDMA over Converged Ethernet (RoCE)</strong></td>
</tr>
<tr>
<td><strong>CPU offload</strong></td>
</tr>
<tr>
<td><strong>Sockets Acceleration</strong></td>
</tr>
<tr>
<td><strong>Quality of Service (QoS)</strong></td>
</tr>
<tr>
<td><strong>Hardware-based I/O virtualization</strong></td>
</tr>
<tr>
<td><strong>Virtualized Overlay Networks</strong></td>
</tr>
<tr>
<td><strong>SR-IOV</strong></td>
</tr>
</tbody>
</table>
1.3 **Operating Systems/Distributions**

- Novell SLES, Red Hat Enterprise Linux (RHEL), Fedora, CentOS and other Linux distributions.
- OpenFabrics Enterprise Distribution (OFED)
- OpenFabrics Windows Distribution (WinOF)
- VMware ESX Server 3.5, vSphere 4.0/4.1

1.4 **Connectivity**

- Interoperable with 10GbE switches
- Passive copper cable with ESD protection
- Powered connectors for optical and active cable support
- QSFP to SFP+ connectivity through QSA module
- Passive copper cable with ESD protection
2 Interfaces

Each network interface card includes the following interfaces:

- “Ethernet Interface”
- “PCI Express Interface”
- “I2C-compatible Interface”
- “LED Interface”
- “Network Controller Sideband Interface (NC-SI)”

2.1 Ethernet Interface

The network ports of the ConnectX®-3 Pro network interface cards are compliant with the IEEE 802.3 Ethernet standards listed in Table 5, “Features,” on page 11.

2.2 PCI Express Interface

The ConnectX®-3 Pro network interface cards support PCI Express 3.0 (1.1 and 2.0 compatible) through an x8 edge connector. The device can be either a master initiating the PCI Express bus operations or a slave responding to PCI bus operations. The following lists the PCIe interface features:

- PCIe Base 3.0 compliant, 1.1 and 2.0 compatible
- 2.5, 5.0, or 8.0GT/s link rate x8
- Auto-negotiates to x8, x4, x2, or x1
- Support for MSI/MSI-X mechanisms

2.3 I2C-compatible Interface

A three hole footprint for I2C harness is provided as the I2C-compatible interface. See Figure 1.

*Figure 1: I2C Harness*
2.4 LED Interface

There are two I/O LEDs per port. For LED specifications please refer to Section 7.4, “Adapter LED Operation,” on page 43.

2.5 Network Controller Sideband Interface (NC-SI)

The adapter supports a slave Network Controller Sideband Interface (NC-SI) that can be connected to a BMC. The adapter's NC-SI implementation supports all mandatory NC-SI commands specified in the Network Controller Sideband Interface (NC-SI) Specification, Rev. 1.0.0a.

When the ConnectX-3 Pro network controller drive is running (on the main CPU) messages that target the adapter's NC-SI are forwarded by the adapter to the host memory, the adapter then fetches the message from the host memory and forwards it to the BMC over the NC-SI interface.

When the main CPU is powered-down or the adapter network controller is not running, messages that target the adapter's NC-SI are forwarded directly by the adapter to the BMC using the NC-SI interface without being copied to the host memory.

See Appendix B.3, “NC-SI Interface Pinout,” on page 49.
3 Hardware Installation

3.1 System Requirements

3.1.1 Hardware
This card requires a PCI Express connector as specified in the Open Compute Project Intel Motherboard spec v2.0.

3.1.2 Operating Systems/Distributions

3.1.3 Software Stacks
Mellanox OpenFabric software package - MLNX_EN for Linux, WinOF for Windows and ESX 5.1 for VMware. See Chapter 4, “Driver Installation”.

3.2 Safety Precautions

The card is being installed in a system that operates with voltages that can be lethal. Before opening the case of the system, observe the following precautions to avoid injury and prevent damage to system components.

1. Remove any metallic objects from your hands and wrists.
2. Make sure to use only insulated tools.
3. Verify that the system is powered off and is unplugged.
4. It is strongly recommended to use an ESD strap or other antistatic devices.

3.3 Pre-installation Checklist

1. Verify that your system meets the hardware and software requirements stated above.
2. Shut down your system if active.
3. After shutting down the system, turn off power and unplug the cord.
4. Remove the card from its package. Please note that the card must be placed on an antistatic surface.
5. Check the card for visible signs of damage. Do not attempt to install the card if damaged.

3.4 Card Installation Instructions

Read all installation instructions before connecting the equipment to the power source.

This product is with no bracket which is usually a part of the connector cage protection. Please refrain from touching the cage directly during installation.

The cards require a PCI Express x4 or x8 Mezzanine connector. Please consult the host machine documentation for instructions on how to install a PCI Express Mezzanine connector.
3.5 Cables and Modules
To obtain the list of supported cables for your NIC, go to www.mellanox.com => Products => Cables and Transceivers.

3.6 Identify the Card in Your System

3.6.1 On Windows
1. Open Device Manager on the server. Click start => Run, and then enter “devmgmt.msc”.
2. Expand System Devices and locate your Mellanox ConnectX-3 Pro network interface card.
3. Right click the mouse on your card's row and select properties to display the network interface card properties window.
4. Click the Details tab and select Device Instance Id (Windows 2003)
5. Hardware Ids (Windows 2008/R2) from the Properties pull-down menu.

*Figure 2: PCI Device (Example)*

6. In the Value display box, check the fields VEN and DEV (fields are separated by ‘&’). In the display example above, notice the sub-string “PCI\VEN_15B3&DEV_1003”: VEN is equal to 0x15B3 – this is the Vendor ID of Mellanox Technologies; and DEV is equal to 1003 – this is a valid Mellanox Technologies PCI Device ID.
3.6.2 On Linux

Get the device location on the PCI bus by running `lspci` and locating lines with the string “Mellanox Technologies”:

```
> lspci | grep -i Mellanox
27:00.0 Network controller: Mellanox Technologies MT27520 Family [ConnectX-3 Pro]
```
4  Driver Installation

4.1  Linux Driver

For Linux, download and install the latest MLNX_EN driver software package available via the Mellanox web site at: [http://www.mellanox.com](http://www.mellanox.com) => Products => Software => Ethernet Drivers => ConnectX®-3 EN 10/40GigE Linux Driver => Download. Follow the installation instructions included in the download package (also available from the download page).

Note: The shown versions and/or parameter values in the example below may not reflect the latest or actual values for this product, and are included here for illustration purposes only.

4.1.1  Hardware and Software Requirements

<table>
<thead>
<tr>
<th>Requirements</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Platforms</td>
<td>CPU architectures:</td>
</tr>
<tr>
<td></td>
<td>• x86_64</td>
</tr>
<tr>
<td></td>
<td>• x86</td>
</tr>
<tr>
<td></td>
<td>• power-pc</td>
</tr>
<tr>
<td>Device ID</td>
<td>For the latest list of device IDs, please visit <a href="http://pci-ids.ucw.cz/read/PC/15b3">http://pci-ids.ucw.cz/read/PC/15b3</a>.</td>
</tr>
<tr>
<td>Operating System</td>
<td>Linux Operating Systems:</td>
</tr>
<tr>
<td></td>
<td>• RedHat EL5.8</td>
</tr>
<tr>
<td></td>
<td>• RedHat EL5.9</td>
</tr>
<tr>
<td></td>
<td>• RedHat EL6.2</td>
</tr>
<tr>
<td></td>
<td>• RedHat EL6.3</td>
</tr>
<tr>
<td></td>
<td>• OEL6.2 + 2.6.32-279.19.1</td>
</tr>
<tr>
<td></td>
<td>• OEL6.3 + 2.6.32-279.19.1</td>
</tr>
<tr>
<td></td>
<td>• SLES11 SP1</td>
</tr>
<tr>
<td></td>
<td>• SLES11 SP2</td>
</tr>
<tr>
<td>Software Dependencies</td>
<td>To install the driver software, kernel sources must be installed on the machine. MLNX_EN driver cannot coexist with OFED software on the same machine. Hence when installing MLNX_EN all OFED packages should be removed (done by the mlnx_en install script)</td>
</tr>
</tbody>
</table>

4.1.2  Installing the Driver

**Step 1.** Download Driver Package

Please download the current driver package from [http://www.mellanox.com](http://www.mellanox.com) => Products => Software => Ethernet Driver => Linux Driver => Download.

**Step 2.** Install Driver

Run the following commands to install the driver:

```
#> tar xzvf mlnx_en-1.5.10.tgz file
#> cd mlnx_en-1.5.10
#> ./install.sh
```
The package consists of several source RPMs. The install script rebuilds the source RPMs and then installs the created binary RPMs. The created kernel module binaries are placed under /lib/modules/<kernel-ver>/updates/kernel/drivers/net/mlx4. mlnx_en installer supports 2 modes of installation. The install scripts select the mode of driver installation depending on the running OS/kernel version.

1. Kernel Module Packaging (KMP) mode, where the source rpm is rebuilt for each installed flavor of the kernel. This mode is used for RedHat and SUSE distributions.

2. Non KMP installation mode, where the sources are rebuilt with the running kernel. This mode is used for vanilla kernels.

Note: If the Vanilla kernel is installed as rpm, please use the "--disable-kmp" flag when installing the driver.

The kernel module sources are placed under /usr/src/mellanox-mlnx-en-1.5.10/. Run the following commands to recompile the driver:

```
#> cd /usr/src/mellanox-mlnx-en-1.5.10/
#> scripts/mlnx_en_patch.sh
#> make
#> make install
```

The uninstall and performance tuning scripts are installed.

Note: If the driver was installed without kmp support, the sources would be located under /usr/srs/mlnx_en-1.5.10/

### 4.1.3 Loading the Driver

**Step 1.** Make sure no previous driver version is currently loaded

Run:
```
#> modprobe -r mlx4_en
```

**Step 2.** Load the new driver version

Run:
```
#> modprobe mlx4_en
```

The result is a new net-device appearing in 'ifconfig -a' output.

### 4.1.4 Unloading the Driver

To unload the Ethernet driver run:
```
#> modprobe mlx4_en
```

### 4.1.5 Uninstalling the Driver

To uninstall the mlnx_en driver run:
```
#> /sbin/mlnx_en_uninstall.sh
```
4.2 Windows Driver

For Windows, download and install the latest Mellanox WinOF VPI for Windows software package available via the Mellanox web site at: http://www.mellanox.com => Products => Software => Ethernet Drivers => Windows SW/Driver => Download. Follow the installation instructions included in the download package (also available from the download page).

Note: The shown versions and/or parameter values in the example below may not reflect the latest or actual values for this product, and are included here for illustration purposes only.

4.2.1 Hardware and Software Requirements

Table 7 - Software and Hardware Requirements

<table>
<thead>
<tr>
<th>Requirements</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Required Disk Space for Installation</td>
<td>100 MB</td>
</tr>
<tr>
<td>Operating Systems</td>
<td>Windows Server 2012 (64 bit only)</td>
</tr>
<tr>
<td></td>
<td>Windows Server 2008 R2 (64 bit only)</td>
</tr>
<tr>
<td>Installer Privileges</td>
<td>The installation requires administrator privileges on the target machine.</td>
</tr>
</tbody>
</table>

4.2.2 Downloading MLNX_WinOF

Follow these steps to download the .exe according to your Operating System.

**Step 1.** Verify the machine architecture.
1. Open a CMD console (Click start-->Run and enter CMD).
2. Enter the following command:

   ```
   > echo %PROCESSOR_ARCHITECTURE%
   ```

   On an x64 (64-bit) machine, the output will be “AMD64”.

**Step 2.** Go to the MLNX_WinOF for Windows Web page at http://www.mellanox.com => Products => Software => Ethernet Drivers => Windows SW/Drivers.

**Step 3.** Download the .exe image according to the architecture of your machine (see step Step 1.). The name of the .exe is in the following format MLNX_VPI_WinOF-<version>-All_<OS>_<arch>.exe.

Installing the incorrect .exe file is prohibited. If you do so, an error message will be displayed. For example, if you try to install a 64-bit .exe on a 32-bit machine, the wizard will display the following (or a similar) error message:

![Error message](image.png)
4.2.3 Extracting Files Without Running Installation

To extract the files without running installation, perform the following steps.

**Step 1.** Open a CMD console (Click Start-->Run and enter CMD).

**Step 2.** Enter the following command:

```
MLNX_VPI_WinOF-<version>_All_<OS>_<arch>.exe /a
```

**Step 3.** Click Next to create a server image.

**Step 4.** Click Change and specify the location in which the files are extracted to.
Step 5. Click Install to extract this folder, or click Change to install to a different folder.

4.2.4 Installing MLNX_WinOF

This section provides instructions for two types of installation procedures:

- “Attended Installation”

  An installation procedure that requires frequent user intervention.

- “Unattended Installation”
An automated installation procedure that requires no user intervention.

Both attended and unattended installations require administrator privileges.

4.2.4.1 Attended Installation

The following is an example of a MLNX_WinOF_win8 x64 installation session.

**Step 1.** Double click the .exe and follow the GUI instructions to install MLNX_WinOF.

To configure your setup to contain the logs option, please run the following command after opening a CMD console:

```
MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v="/l+vxd [LogFile]"
```

If you do not want to upgrade your firmware version, run the following command:

```
MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v= MT_SKIPFWUPGRD=1
```

For further help, please run:

```
MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v= /h
```

**Step 2.** Click Next in the Welcome screen.
Step 3. Read then accept the license agreement and click Next.

[Image of License Agreement]

Step 4. Select the target folder for the installation.

[Image of Destination Folder]

Step 5. The firmware upgrade screen will be displayed in the following cases:

- If the user has an OEM card, in this case the firmware will not be updated.
- If the user has a standard Mellanox card, and the firmware version is older than the one specified in WinOF Installation Guide 4.40, the firmware will be updated accordingly. However, if the user has both OEM card and Mellanox card, only Mellanox card will be updated.

Step 6. Configure your system for maximum performance by checking the maximum performance box.
This step requires rebooting your machine at the end of the installation.

**Step 7.** Select a Complete or Custom installation, follow Step a and on, on page 26.

Select the desired feature to install:
- **OpenSM** - installs Windows OpenSM that is required to manage the subnet from a host. OpenSM is part of the driver and installed automatically.
- **Performances tools** - install the performance tools that are used to measure the InfiniBand performance in user environment.
- **Analyze tools** - install the tools that can be used either to diagnosed or analyzed the InfiniBand environment.
- **SDK** - contains the libraries and DLLs for developing InfiniBand application over IBAL.
- **Documentation**: contains the User Manual and Installation Guide.
- **ND FLTR DLLs**: contains the files for standalone installation of the mlx4nd provider.

This step requires rebooting your machine at the end of the installation.
b. Click Install to start the installation.
Step 8. Click Finish to complete the installation.

If the firmware upgrade fails, the following message will be displayed.

4.2.4.2 Unattended Installation
The following is an example of a MLNX_WinOF_win8 x64 unattended installation session.

Step 1. Open the CMD console (click Start > Run and enter ‘cmd’)
Step 2. Install the driver. Run:

```cmd
> MLNX_VPI.WinOF-4_40_0_All_win8.x64.exe /S /v"/qn"
```
Step 3. [Optional] To configure your setup to contain the logs option, please run the following command:

```bash
> MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /S /v"/qn" /v*/i*vx [LogFile]
```

Step 4. [Optional] If you do not want to upgrade your firmware version, run the following command:

```bash
> MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /S /v"/qn" /v* MT_SKIPFWUPGRD=1
```

For further help, please run:

```bash
> MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v* /h*
```

### 4.2.5 Upgrading MLNX_WinOF

The MLNX_WinOF driver upgrades automatically MLNX_WinOF Windows 2008R2 driver by uninstalling the previous version and installs the new driver. However, MLNX_WinOF driver upgrade in Windows 2012 driver do not completely uninstall the previous version.

- In Windows 2012 (MLNX_WinOF Rev. 4.2 and above), the network configuration is saved upon driver upgrade.
- In Windows 2008 R2 the existing configuration files are not saved upon driver upgrade.

### 4.2.6 Installation Results

Upon installation completion, you can verify the successful addition of the network card(s) through the Device Manager. To see the Mellanox network adapter device, and the Ethernet or IPoIB network device (depending on the used card) for each port, display the Device Manager and expand “System devices” or “Network adapters”.

4.2.7 OpenSM Activation

OpenSM is a service required by managed networks in InfiniBand environments, and must be activated in one of the machines running on the subnet, otherwise the interface link will not come up. If the cards are connected to a managed network, there is no need to run OpenSM. Only one OpenSM should run per subnet.

In Ethernet interfaces, running OpenSM is not required.

OpenSM does not run as a service during installation as it requires the GUID parameter to decide on which port to work. Setting OpenSM upon setup results in it working only for the first port and not for the others.

➢ To run OpenSM as a service, assuming the package was installed in the default path, use:

```
sc create OpenSM1 binPath= "c:\Program Files\Mellanox\MLNX_VPI\IB\Tools\opensm.exe --service" start=auto"
```

➢ To start the service, run:

```
sc start opensm
```

For further information, please refer to the “OpenSM - Subnet Manager” chapter in the User Manual.
4.2.8 Uninstalling MLNX_WinOF

4.2.8.1 Attended Uninstall

➢ To uninstall MLNX_WinOF on a single node, perform one of the following options:
1. Click Start-> Control Panel-> Programs and Features-> MLNX_VPI-> Uninstall. (NOTE: This requires elevated administrator privileges.)
2. Double click the .exe and follow the instructions of the install wizard.
3. Click Start-> All Programs-> Mellanox Technologies-> MLNX_WinOF-> Uninstall MLNX_WinOF.

4.2.8.2 Unattended Uninstall

➢ To uninstall MLNX_WinOF in unattended mode, perform the following:

Step 1. Open a CMD console.
Step 2. Uninstall the driver. Run:

```
MLNX_VPI_WinOF-4.40.0_All_win8_x64.exe /S /x /v*/qn"
```

4.2.9 Assigning Port IP After Installation

By default, your machine is configured to obtain an automatic IP address via a DHCP server. In some cases, the DHCP server may require the MAC address of the network adapter installed in your machine.

➢ To obtain the MAC address:

Step 1. Open a CMD console
Step 2. Display the MAC address as “Physical Address”

```
ipconfig /all
```

Configuring a static IP is the same for both IPoIB and Ethernet adapters.

➢ To assign a static IP address to a network port after installation:

Step 1. Open the Network Connections window. Locate Local Area Connections with Mellanox devices.

Step 2. Right-click a Mellanox Local Area Connection and left-click Properties.
Step 4. Select the “Use the following IP address:” radio button and enter the desired IP information.

![Internet Protocol Version 4 (TCP/IPv4) Properties]

Step 5. Click OK.

Step 6. Close the Local Area Connection dialog.

Step 7. Verify the IP configuration by running ‘ipconfig’ from a CMD console.

```
> ipconfig
...
Ethernet adapter Local Area Connection 4:
  Connection-specific DNS Suffix .:
  IP Address. . . . . . . . . . . . . : 11.4.12.63
  Subnet Mask . . . . . . . . . . . . : 255.255.0.0
  Default Gateway . . . . . . . . . :
...
```

4.3 VMware Driver

For VMware download and install the latest Mellanox OFED Driver for VMware® ESXi Server-software package available via the Mellanox web site at: [http://www.mellanox.com => Products => Software => Ethernet Drivers => VMware Drivers => Download](http://www.mellanox.com). Follow the installation instructions included in the download package (also available from the download page).
4.3.1 Installing and Running the VBI Driver on ESXi-5.x

4. Log into the VMware ESXi server machine as root.

5. You can either:
   a. Remove any earlier version of the driver from your VMware ESXi server machine prior to installing the new version. Run:

```
#> esxcli software vib list
#> esxcli software vib remove -n net-mlx4-en
```

   b. Install the mlx4_en driver VIB package. Run:

```
#> esxcli software vib install -v <vib_url>
```

   c. Reboot ESXi server (The driver will be loaded automatically).

   OR

   a. Update the driver. Run:

```
#> esxcli software vib update -v <vib_url>
```

   b. Reboot ESXi server (The driver will be loaded automatically).

» To verify that the driver is loaded, run:

```
#> vmkload_mod -l | grep mlx4_en
```

» To query network uplinks installed on your machine, run:

```
#> esxcli network nic list
```

The number of uplinks claimed by MLX4_EN driver should be displayed.

In Non Multifunction Mode, port 2 is identified as a pseudo device. Therefore devices are not seen by vSphere when added as uplink.

For further information on how to manipulate the uplink, please refer to Section 5.3, “Adding the Device as an uplink to an Existing VSwitch using the CLI,” on page 10 of the VMware User Manual. See Table 2, “Documents List,” on page 8.

4.3.2 Installing and Running the offline_bundle Driver on ESXi-5.x

1. Copy the offline_bundle zip file to ESXi 5.0 machine and extract its contents.

2. You can install the driver in one of the following ways:
   a. Remove any earlier version of the driver from your VMware ESXi server machine prior to installing the new version. Run:

```
#> esxcli software vib list
#> esxcli software vib remove -n net-mlx4-en
```

   b. Install the mlx4_en driver offline_bundle package. Run:

```
#> esxcli software vib install -d <path>/mlx4_en-mlnx-1.6.1.2-offline_bundle-471530.zip
```

   c. Reboot ESXi server. (The driver will be loaded automatically).

   OR

   a. Update the driver. Run:

```
#> esxcli software vib update -v <vib_url>
```

   b. Reboot ESXi server (The driver will be loaded automatically).
a. Update the driver. Run:

```bash
> esxcli software vib update -n net-mlx4-en -d <path>/mlx4_en-mlnx-1.6.1.2-offline_bundle-471530.zip
```

b. Reboot ESXi server. (The driver will be loaded automatically).

> To verify that the driver is loaded, run:

```bash
> vmkload_mod -l | grep mlx4_en
```

> To query network uplinks installed on your machine, run:

```bash
> esxcli network nic list
```

The number of uplinks claimed by MLX4_EN driver should be displayed.

In Non Multifunction Mode, port 2 is identified as a pseudo device. Therefore devices are not seen by vSphere when added as uplink.

For further information on how to manipulate the uplink, please refer to Section 5.3, “Adding the Device as an uplink to an Existing Vswitch using the CLI,” on page 10 of the VMware User Manual. See Table 2, “Documents List,” on page 8.

### 4.3.3 Removing the VIB/offline_bundle Driver

> To remove the VIB/offline_bundle driver package from the ESXi server machine, run:

```bash
> esxcli software vib remove -n net-mlx4-en
```

### 4.4 FlexBoot

FlexBoot supports remote Boot over Ethernet. This technology is based on the Preboot Execution Environment (PXE) standard specification, and FlexBoot software is based on the open source iPXE project (see www.ipxe.org). For more information go to [http://www.mellanox.com](http://www.mellanox.com) => Products => Software => Ethernet Drivers => Download.
5 Updating Card Firmware

Each card is shipped with the latest version of qualified firmware at the time of manufacturing. However, Mellanox issues firmware updates occasionally and the most recent firmware can be obtained from: http://www.mellanox.com => Support. Check that the firmware on your card is the latest found on the Mellanox site, if not update to the latest version found on the Mellanox web site.

Firmware can be updated on the stand-alone single card using the flint tool of the Mellanox Firmware Tools (MFT) package. This package is available for download, along with its user manual, from the Mellanox Firmware Tools page. See http://www.mellanox.com => Software => Firmware Tools.

The following steps describe how to retrieve the PSID (firmware identification) and programmed firmware version of your network interface card. They also describe how to update the card with the latest firmware version available.

1. Retrieve the PSID and firmware version:
   a. Install the MFT package. The package is available at http://www.mellanox.com => Products => Software => Firmware Tools. Make sure to download the package corresponding to your computer’s operating system.
   b. Enter: mst start.
   c. Get the Mellanox mst device name using the command "mst status". The mst device name will be of the form: /dev/mst/mt4099_pci_cr0.
   d. Get the PSID (firmware identification) and programmed firmware version using the command.

Note: The shown versions and/or parameter values in the example below may not reflect the latest or actual values for this product, and are included here for illustration purposes only.

```
flint -d /dev/mst/mt4099_pci_cr0 q
Image type:  ConnectX
FW Version:  2.30.4260
Device ID:  4099
Description:  Node Port1 Port2
Sys image
GUIDs:  ffffffffffffffff ffffffffffffffff
fffffffffffffff  ffffffffffffffff
MACs:  0002c9305351  0002c9305350
VSD:
PSID:  MT_1080120023
```

1. Compare the programmed firmware version with the latest available.
   a. Go to Mellanox’s web site: http://www.mellanox.com/supportdownloader. See Figure 3.
   b. Enter your card PSID to display the latest firmware file. The file name of the binary is composed by combining the firmware name, the firmware release version, and the card part number.

Note: Please contact Mellanox System Support if you cannot find the firmware binary for your card.
1. If a newer firmware version exists for your network interface card on the Web, update the firmware as follows:
   a. Download the firmware (image) zip file from the Support Downloader (see Step 2a above).
   b. Unzip the firmware image.
   c. Burn the firmware image. Enter:

   ```
   > flint -d /dev/mst/mt4099_pci_cr0 -i <binary image> burn
   ```
   a. Reboot the computer.
   b. Enter: mst start.
   c. Verify that the card firmware was updated successfully.

   ```
   > flint -d /dev/mst/mt4099_pci_cr0  q
   Image type: ConnectX
   FW Version: 2.9.4100
   Device ID: 4099
   ```
# Troubleshooting

## General

<table>
<thead>
<tr>
<th>GUID of ConnectX-3 Pro Ethernet adapter cards</th>
<th>• Please use the GUID value returned by the fabric/driver utilities (not 0xffffff). See Appendix A.1, “Retrieving Card GUID,” on page 46.</th>
</tr>
</thead>
</table>
| Server unable to find the adapter | • Ensure that the adapter is placed correctly  
• Make sure the adapter slot and the adapter are compatible  
• Install the adapter in a different PCI Express slot  
• Use the drivers that came with the adapter or download the latest  
• Make sure your motherboard has the latest BIOS  
• Try to reboot the server |
| The adapter no longer works | • Reseat the adapter in its slot or a different slot, if necessary  
• Try using another cable  
• Reinstall the drivers for the network driver files may be damaged or deleted  
• Reboot the server |
| Adapters stopped working after installing another adapter | • Try removing and re-installing all adapters  
• Check that cables are connected properly  
• Make sure your motherboard has the latest BIOS |
| Link indicator light is off | • Ensure that adapter driver/s is loaded  
• Try another port on the switch  
• Make sure the cable is securely attached  
• Check your are using the proper cables that do not exceed the recommended lengths  
• Verify that your switch and adapter port are compatible |
| Link light is on, but with no communication established | • Check that the latest driver is loaded  
• Check that both the adapter and its link are set to the same speed and duplex settings |
## 6.2 Linux

| Environment Information | cat/etc/issue  
uname –a  
cat/proc/cupinfo | grep 'model name' | uniq  
ofed_info | head -1  
ifconfig –a  
ethtool <interface>  
ethtool -i <interface_of_Mellanox_port_num>  
ibdev2netdev |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Card Detection</td>
<td>lspci</td>
</tr>
</tbody>
</table>
| Mellanox Firmware Tool (MFT) | Download and install MFT: [http://www.mellanox.com/content/pages.php?pg=management_tools&menu_section=34](http://www.mellanox.com/content/pages.php?pg=management_tools&menu_section=34)  
Refer to the User Manual for installation instructions.  
Once installed, run:  
mst start  
mst status  
flint –d <mst_device> q |
| Ports Information | ibstat  
lbv_devinfo |
| Firmware Version Upgrade | To download the latest firmware version refer to [http://www.mellanox.com/supportdownloader](http://www.mellanox.com/supportdownloader) |
| Collect Log File | /var/log/messages  
dmesg > system.logF |
## 6.3 Windows

<table>
<thead>
<tr>
<th>Environment Information</th>
<th>From the Windows desktop choose the Start menu and run: msinfo32. To export system information to a text file, choose the Export option from the File menu. Assign a file name and save.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ports Information</td>
<td>vstat</td>
</tr>
</tbody>
</table>
| Collect log file | • Event log viewer  
• MST device logs:  
  • mst start  
  • mst status  
  • %username%\Administrator flint –d <mst_device> dc > dump_configuration.log  
  • %username%\Administrator mstdump <mst_device> dc > mstdump.log |
## 7 Specifications

### 7.1 MCX341A-XC[P/Q]N Specifications

**Table 8 - MCX341A-XC[P/Q]N Specifications Table**

<table>
<thead>
<tr>
<th>Physical</th>
<th>Size: 2.68in. x 4.3 in. (68mm x 110mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Connector: SFP+ 10Gb/s</td>
</tr>
<tr>
<td>Protocol Support</td>
<td>Ethernet: 10GBASE-SR, 10GBASE-LR, and 10GBASE-CX</td>
</tr>
<tr>
<td></td>
<td>Data Rate: 1/10Gb/s – Ethernet</td>
</tr>
<tr>
<td>Power and Environmental</td>
<td>Voltage: 5V, 3.3V</td>
</tr>
<tr>
<td></td>
<td>Typ Power: Passive Cables 3.72W</td>
</tr>
<tr>
<td></td>
<td>Max Power: Passive Cables 5.10W</td>
</tr>
<tr>
<td></td>
<td>Max power available through SFP+ port: 1W</td>
</tr>
<tr>
<td></td>
<td>Temperature: Operational: 0°C to 45°C</td>
</tr>
<tr>
<td></td>
<td>Non-operational: 0°C to 70°C</td>
</tr>
<tr>
<td></td>
<td>Humidity: 90% relative humidity(^a)</td>
</tr>
<tr>
<td></td>
<td>Air Flow: 300LFM(^b)</td>
</tr>
<tr>
<td>Regulatory</td>
<td>EMC: Refer to the following link:</td>
</tr>
<tr>
<td></td>
<td>Safety: IEC/EN 60950-1:2006</td>
</tr>
<tr>
<td></td>
<td>ETSI EN 300 019-2-2</td>
</tr>
<tr>
<td></td>
<td>IEC 60068-2-64, 29, 32</td>
</tr>
<tr>
<td></td>
<td>RoHS: RoHS-R6</td>
</tr>
<tr>
<td>Cable Support</td>
<td>Please refer to <a href="http://www.mellanox.com">www.mellanox.com</a> =&gt; Products =&gt; Cables and Transceivers</td>
</tr>
</tbody>
</table>

\(^a\) For both operational and non-operational states

\(^b\) Air flow is measured ~1” from the Mezz from the cooling air inlet side.
### 7.2 MCX342A-XC[P/Q]N Specifications

**Table 9 - MCX342A-XC[P/Q]N Specifications Table**

<table>
<thead>
<tr>
<th>Physical</th>
<th>Size: 2.68in. x 4.3 in. (68mm x 110mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connector:</td>
<td>SFP+ 10Gb/s</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Protocol Support</th>
<th>Ethernet: 10GBASE-SR, 10GBASE-LR, and 10GBASE-CX</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Rate:</td>
<td>1/10Gb/s – Ethernet</td>
</tr>
<tr>
<td>PCI Express Gen3:</td>
<td>SERDES @ 8.0GT/s, 8 lanes (2.0 and 1.1 compatible)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Power and Environmental</th>
<th>Voltage: 5V, 3.3V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typ Power:</td>
<td>Passive Cables 5.09W</td>
</tr>
<tr>
<td>Max Power:</td>
<td>Passive Cables 6.38W</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Power and Environmental</th>
<th>Max power available through SFP+ port: 1W</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature: Operational:</td>
<td>0°C to 45°C</td>
</tr>
<tr>
<td>Non-operational:</td>
<td>0°C to 70°C</td>
</tr>
<tr>
<td>Humidity:</td>
<td>90% relative humidity^a</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Power and Environmental</th>
<th>Air Flow: 300LFM^b</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Regulatory</th>
<th>EMC: Refer to the following link: <a href="http://www.mellanox.com/related-docs/user_manuals/Regulatory_and_Compliance_Guide.pdf">www.mellanox.com/related-docs/user_manuals/Regulatory_and_Compliance_Guide.pdf</a></th>
</tr>
</thead>
</table>
| Safety:                | IEC/EN 60950-1:2006  
                         | ETSI EN 300 019-2-2  
                         | IEC 60068-2- 64, 29, 32 |
| RoHS:                  | RoHS-R6                                                                                          |

| Cable Support          | Please refer to www.mellanox.com => Products => Cables and Transceivers |

---

^a. For both operational and non-operational states  
^b. Air flow is measured ~1” from the Mezz from the cooling air inlet side.
7.3  Board Mechanical Drawing and Dimensions

All dimensions are in millimeters.
All the mechanical tolerances are +/- 0.1mm

Figure 4: Mechanical Drawing of the Single-port MCX341A Mezzanine Card
7.4 Adapter LED Operation

There are two I/O LEDs per port. See Table 10 for different LED functions.

*Table 10 - Physical and Logical Link Indication*

<table>
<thead>
<tr>
<th>Port and LED</th>
<th>Link LED</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>P0-LED0</td>
<td>Physical link - Green</td>
<td>10G link is present</td>
</tr>
<tr>
<td></td>
<td>Physical link - Yellow</td>
<td>Other link status is present</td>
</tr>
<tr>
<td>P0-LED1</td>
<td>Logical Link/ Activity - Green</td>
<td></td>
</tr>
<tr>
<td>P1-LED0</td>
<td>Physical link - Green</td>
<td>10G link is present</td>
</tr>
<tr>
<td></td>
<td>Physical link - Yellow</td>
<td>Other link status is present</td>
</tr>
<tr>
<td>P1-LED1</td>
<td>Logical Link/ Activity - Green</td>
<td></td>
</tr>
</tbody>
</table>
Appendix A: Finding the MAC and Serial Number on the Card

Each Mellanox card has a label on the print side that shows the card serial number and the card MAC for Ethernet protocol.

Note: The revision indicated on the labels in the following figures do not necessarily represent the latest revision of the card. Card revision changes are communicated via Product Change Notification (PCN) documents that are available via card suppliers.

*Figure 6: MCX341A-XCPN Board Label (Example only - see Note)*
Figure 7: MCX341A-XCQN Board Label (Example only - see Note)

Figure 8: MCX342A-XCPN Board Label (Example only - see Note)
A.1 Retrieving Card GUID

On ConnectX-3 Pro Ethernet NICs, there is a mismatch between the GUID value returned by firmware management tools and that returned by fabric/driver utilities that read the GUID via device firmware (e.g., using ibstat). Mlxburn/flint returns 0xffff as GUID while the utilities return a value derived from the MAC address. For all driver/firmware/software purposes, the latter value should be used. Please see the below example.
ibstat
CA 'mlx4_0'
   CA type: MT4103
   Number of ports: 2
   Firmware version: 2.30.5000
   Hardware version: 0
   Node GUID: 0x0002c90300e8eef0
   System image GUID: 0x0002c90300e8eef0
   Port 1:
      State: Down
      Physical state: Disabled
      Rate: 10
      Base lid: 0
      LMC: 0
      SM lid: 0
      Capability mask: 0x00010000
      Port GUID: 0x0000000000000000
      Link layer: Ethernet
   Port 2:
      State: Down
      Physical state: Disabled
      Rate: 10
      Base lid: 0
      LMC: 0
      SM lid: 0
      Capability mask: 0x00010000
      Port GUID: 0x0000000000000000
      Link layer: Ethernet

flint -d /dev/mst/mt4103_pci_cr0 -qq q
-W- Running quick query - Skipping full image integrity checks.

Image type:       ConnectX
FW Version:      2.30.5000
Device ID:       4103
Description:     Node             Port1            Port2        Sys image
GUIDs: 0002c90300e8eef0 0002c90300e8eef1 0002c90300e8eef2
0002c90300e8eef3
MACs: 0002c9e8eef0 0002c9e8eef1
VSD: n/a
PSID: MT_1200111023
Appendix B: Interface Connectors Pinout

B.1 PCI Express x8 Connector Pinout

The cards use a standard PCI Express x8 connector and the PCI Express x8 standard pinout according to the PCI Express 3.0 specification.

Figure 10: PCIe Connector Pinout
B.2 I²C-compatible Connector Pinout

A three hole footprint for I2C Harness is provided as the I2C-compatible interface.

Figure 11: Compatible Connector Plug and Pinout

Table 11 - I2C-compatible Connector Pinout

<table>
<thead>
<tr>
<th>Connector Pin Number</th>
<th>Signal Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>GND</td>
</tr>
<tr>
<td>2</td>
<td>SCL</td>
</tr>
<tr>
<td>3</td>
<td>SDA</td>
</tr>
</tbody>
</table>

B.3 NC-SI Interface Pinout

Figure 12: NC-SI Interface Pinout
Appendix C: Safety Warnings

For safety warnings in French see “Avertissements de sécurité d’installation (Warnings in French)” on page 34. For safety warnings in German see “Sicherheitshinweise (Warnings in German)” on page 36. For safety warnings in Spanish see “Advertencias de seguridad para la instalación (Warnings in Spanish)” on page 38.

1. Installation Instructions

Read all installation instructions before connecting the equipment to the power source.

2. Over-temperature

This equipment should not be operated in an area with an ambient temperature exceeding the maximum recommended: 55°C (131°F).

To guarantee proper air flow, allow at least 8cm (3 inches) of clearance around the ventilation openings.

3. During Lightning - Electrical Hazard

During periods of lightning activity, do not work on the equipment or connect or disconnect cables.

4. Equipment Disposal

Disposal of this equipment should be in accordance to all national laws and regulations.

5. Local and National Electrical Codes

This equipment should be installed in compliance with local and national electrical codes.

6. Hazardous Radiation Exposure

Caution – Use of controls or adjustment or performance of procedures other than those specified herein may result in hazardous radiation exposure.
Appendix D: Avertissements de sécurité d’installation
(Warnings in French)

1. Instructions d’installation

Lisez toutes les instructions d’installation avant de brancher le matériel à la source d’alimentation électrique.

2. Température excessive

Ce matériel ne doit pas fonctionner dans une zone avec une température ambiante dépassant le maximum recommandé de 55°C (131°F). Un flux d’air de 200LFM à cette température ambiante maximale est nécessaire. En outre, pour garantir un bon écoulement de l’air, laissez au moins 8 cm (3 pouces) d’espace libre autour des ouvertures de ventilation.

3. Orages – dangers électriques

Pendant un orage, il ne faut pas utiliser le matériel et il ne faut pas brancher ou débrancher les câbles.

4. Installation du matériel

Ce matériel ne doit être installé, remplacé ou entretenu que par du personnel formé et qualiﬁé.

5. Elimination du matériel

L’élimination de ce matériel doit s’effectuer dans le respect de toutes les législations et réglementations nationales en vigueur.

6. Codes électriques locaux et nationaux

Ce matériel doit être installé dans le respect des codes électriques locaux et nationaux.
7. **Exposition au rayonnement grave**

Mise en garde – l'utilisation de commandes ou de réglages ou l'exécution de procédures autres que ce qui est spécifié dans les présentes peut engendrer une exposition au rayonnement grave.

Appendix E: Sicherheitshinweise (Warnings in German)

1. Installationsanleitungen

Lesen Sie alle Installationsanleitungen, bevor Sie das Gerät an die Stromversorgung anschließen.

2. Übertemperatur

Dieses Gerät sollte nicht in einem Bereich mit einer Umgebungstemperatur über der maximal empfohlenen Temperatur von 55°C (131°F) betrieben werden. Es ist ein Luftstrom von 200 LFM bei maximaler Umgebungstemperatur erforderlich. Außerdem sollten mindestens 8 cm (3 in.) Freiraum um die Belüftungsöffnungen sein, um einen einwandfreien Luftstrom zu gewährleisten.

3. Bei Gewitter - Elektrische Gefahr

Arbeiten Sie während eines Gewitters und Blitzschlag nicht am Gerät, schließen Sie keine Kabel an oder ab.

4. Geräteinstallation

Diese Gerät sollte nur von geschultem und qualifiziertem Personal installiert, ausgetauscht oder gewartet werden.

5. Geräteentsorgung

Die Entsorgung dieses Geräts sollte unter Beachtung aller nationalen Gesetze Bestimmungen erfolgen.

6. Regionale und nationale elektrische Bestimmungen

Dieses Gerät sollte unter Beachtung der regionalen und nationalen elektrischen Bestimmungen installiert werden.
7. Strahlenkontakt

Achtung – Nutzung von Steuerungen oder Einstellungen oder Ausführung von Prozeduren, die hier nicht spezifiziert sind, kann zu gefährlichem Strahlenkontakt führen.

Klasse 1 Laserprodukt und Referenzen zu den aktuellsten Lasterstandards:
Appendix F: Advertencias de seguridad para la instalación
(Warnings in Spanish)

1. Instrucciones de instalación
   Antes de conectar el equipo a la fuente de alimentación, leer todas las instrucciones de instalación.

2. Sobrecalentamiento
   No se debe utilizar el equipo en un área con una temperatura ambiente superior a la máxima recomendada: 55°C (131°F). Además, para garantizar una circulación de aire adecuada, se debe dejar como mínimo un espacio de 8 cm (3 pulgadas) alrededor de las aberturas de ventilación.

3. Cuando hay rayos: peligro de descarga eléctrica
   No utilizar el equipo ni conectar o desconectar cables durante períodos de actividad de rayos.

4. Instalación de equipos
   La instalación, el reemplazo y el mantenimiento de este equipo estarán a cargo únicamente de personal capacitado y competente.

5. Eliminación de equipos
   La eliminación definitiva de este equipo se debe efectuar conforme a todas las leyes y reglamentaciones nacionales.

6. Códigos eléctricos locales y nacionales
   Este equipo se debe instalar conforme a los códigos eléctricos locales y nacionales.
7. Exposición a niveles de radiación peligrosos

Precaución: el uso de controles o ajustes o la realización de procedimientos distintos de los que aquí se especifican podrían causar exposición a niveles de radiación peligrosos.

PRODUCTO LÁSER DE CLASE 1 y referencia a las normas de láser más recientes: IEC 60825-1:2007/03 y EN 60825-1:2007